



HORIZON HORSEBACK

FREQUENTLY ASKED QUESTIONS FOR SIGNATURE, FAMILY AND SPECIAL SAFARI

Do I need a visa?

You must be in possession of a passport that is valid for at least six months after your return date and has at least 3 blank pages.

No visas are necessary for most countries but we do advise that guests contact their local embassy and make sure they don't need one.

What vaccinations do I need?

No vaccinations are required however we recommend your tetanus to be up to date.

Are hard hats compulsory?

Yes, hard hats are mandatory and you will not be able to ride without one. We can provide helmets, but suggest that clients bring their own. We do not provide half chaps but might have the odd pair extra should clients need.

What should I bring?

As well as comfortable riding clothes and your hard hat, we recommend the following; Bum bag, lip salve, strong sun protection cream factor 20 or higher, short boots and chaps. (Long rubber boots are not advised), swimming costume, light weight long sleeved shirts, light weight raincoat, camera memory cards and camera batteries or charger with international plug adaptor. A good book.

What is the pace of the riding?

Rides on this safari can be tailor made to your requirements they can be short, long,

fast or slow, normally there is a good mix of walk trot and canter with some lovely long canters and occasional gallops for the experienced rider. Polocrosse can be fast and fun and Cross-country is available to guests that are experienced at jumping. This trip is available for all levels of riders.

What time are the road transfers?

If you want to join the group transfers please book flights that arrive into SA no later than **9 am** and depart SA no earlier than **7.30pm** on the arrival day clients should make their way to the information desk in the arrivals hall where they will then be met at 10.00am and driven to the lodge in time for lunch.

The Lodge is a 3 hour journey from the airport. On the departure day you will depart the lodge at 2 pm to be dropped back at the airport at about 5pm.

Private transfer can be arranged for all other flights

What is the Min and Max number of people I can expect on the trip?

We take single bookings with a general maximum of 12 guests.

What is included in the package price

Accommodation, riding, meals, all beverages including house wines and a selection of spirits.



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Is there a laundry service?

Yes Full laundry service is included when packing do bear in mind the fact that we offer a free of charge laundry service. We can normally turn laundry around within 24 – 48 hours (excluding the 30 or so days a year that it rains!) .

What are the horses and tack like ?

In both locations The horses have been selected for their temperament and ride-ability. They have been carefully chosen from the various South African breeds, which are well known for being of a tougher nature - able to cope under extreme conditions. These breeds include the Boerperd, Shire Cross Thoroughbreds, Appalosas, and the S.A. Warmblood. They range in size from 14.3h. to 17h. We mainly ride in South African McClellan saddles but do have some Australian Stock Saddles or English saddles if preferred.

Do cell phones work?

Yes. If you cell phone has international roaming you should get reception on the ranch. If you want to purchase a SA sim card upon arrival please do buy a MTN sim card as it is the only network that we get.

Do you have internet facilities?

Yes around the main lodge we have wireless and guests can use the office computers if needed.

Useful contact numbers

Should there be any problem with the transfer when you arrive you can phone or text Laura on 0027(0)83-4191929. If you need to contact us before you leave the UK you can try the same number or our UK representative Kate on 07779 410 481.

In the case of a badly delayed flight, please dial 0027(0)834191929 during the day and after hours on +27(0)14755-4009.

Money

We suggest you don't change too much money into the local currency as your holiday is fully inclusive. Gratuities are at your discretion and can be paid in pounds, euros or dollars.

What is there to do for non riders and how much does it cost as a non rider?

In the Waterberg there are two game drives and one guided walk on the property included in the trip, other game drives are available at £50 for the vehicle and on a nearby big five game reserve for £40 pp, Elephant riding is also available at £100 pp. Whist in Botswana activities offered are walking, cycling, or game drives.



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Is there anything you can bring for us?

This may sound strange but if you have any old clothes, shoes, or blankets that you would otherwise throw away and have some room in your luggage please do bring it with you. Horizon is involved with local schools and creches and helps where possible with the Waterberg Welfare Society and its aids orphan program. As such we have lots of

people who are grateful for any old clothing. Please do not feel you have to now go out and buy something to bring, or have to empty all your cupboards - it is not by any means expected - it is just that over the years so many people have expressed regret at not knowing how useful that item they threw away last week would have been to someone here.

What is the weather like?

	Max Daily Temp	Min Daily Temp	Possibility of Rain
Month	S.A.	S.A.	S.A.
Jan	36° C	20° C	yes storms
Feb	36° C	20° C	yes storms
Mar	34° C	15° C	occasional storms
Apr	30° C	10° C	occasional storms
May	25° C	5° C	not likely
Jun	21° C	0° C	not likely
Jul	21° C	0° C	not likely
Aug	25° C	5° C	not likely
Sep	28° C	15° C	not likely
Oct	30° C	20° C	occasional storms
Nov	34° C	20° C	occasional storms
Dec	36° C	20° C	occasional storms